

CarePlex Orthopaedic Ambulatory Surgery Center Financial Assistance Policy for Patients Plain Language Summary

If you are uninsured or unable to pay your bill, please contact us at the number below to see if you are eligible for financial assistance. Free care is available to any uninsured patient whose income is 250% or below the federal poverty level as published annually by the U.S. Department of Health and Human Services (see <http://aspe.hhs.gov/poverty/index.cfm> for the current guidelines.)

The complete financial assistance policy, along with an application for financial assistance, can be found at <http://www.careplexortho.com> Paper copies are also available at the patient registration area of the CarePlex Orthopaedic Ambulatory Surgery Center and will be mailed free-of-charge to a patient upon request:

Requests by phone: 757-736-4103
Requests by mail: CarePlex Orthopaedic Ambulatory Surgery Center
Attn: Financial Assistance
3000 Coliseum Drive
Hampton, VA 23666

Patients may also call or visit the above location to receive assistance with the application process.

Patients eligible under the financial assistance policy will not be charged more than amounts generally billed to individuals who have insurance covering such care.