

FINANCIAL INTEREST

The CarePlex Orthopaedic Ambulatory Surgery Center (COASC) is a joint venture between Sentara CarePlex Hospital and Tidewater Orthopaedic ASC, LLC. Tidewater Orthopaedic ASC, LLC. The following physicians have a financial interest in the facility:

Michael E. Higgins, MD	Nicholas A. Smerlis, MD
Loel Z. Payne, MD	Robert M. Campolattaro, MD
Colin M. Kingston, MD	Nicholas K. Sablan, MD
Paul B. Maloof, MD	

Anesthesia services provided by

Virginia Anesthesia & Perioperative Specialists.

CONCERNS OR COMPLAINTS

If you have a concern or complaint regarding any services rendered at our facility, please let us know while you are here so that we have the opportunity to improve. You may also call the office of the Patient Advocate, Sharon Hoy at 757-736-4145. If you feel a need to direct your concern or complaint further you may contact:

AAAHC
5250 Old Orchard Road, Skokie, IL 60077
Phone: 847-853-6060

Virginia Department of Health
Center for Quality Healthcare Services
and Consumer Protection
9960 Mayland Drive, Suite 401
Richmond, VA 23230
Toll Free: 1-800-955-1819

Office of the Medicare Beneficiary Ombudsman
at <http://medicare.gov/Ombudsman/resources.asp>

COASC provides financial assistance to patients who are unable to pay their bill. Please call 757-736-4115 to see if you qualify.

 *CarePlex*
Orthopaedic
Ambulatory Surgery Center